

GAS FIREPLACE INSTALLATION IN A NEW HOME OR RENOVATION

Thank you for choosing Fireplaces Unlimited, we been a key fireplace and service provider in the BC fireplace industry for over 35 years. Fireplaces today are much more complex and efficient, because of this, they are designed with less access to the controls. We recommend that your builder/contractor familiarizes themselves with the installation instructions provided by the manufacturer (through our website or by your sales representative). Installing your gas fireplace is generally a 2-trip process; please follow these key notes to allow for an optimum and most successful installation:

FIRST TRIP: An installation crew is scheduled to set and secure the fireplace into your framing and rough-in the fireplace vent. Ideally this should be done at the same time as your electricians.

SECOND TRIP: Our finishing crew is scheduled to finish-off your fireplace by hooking it to the gasline and installing the burner and accessories for the job. Ideally this should be done after painting has been complete and before the flooring is installed.

1. FRAMING/FINISHING

Some newer fireplaces are very hot and may require steel stud framing and non-combustible finishing (please refer to your manual for specifications). Please ensure that framing is complete prior to scheduling an installation appointment. City Inspectors **REQUIRE** framing around the fireplace to be complete for the rough-in inspection to pass. If for any reason framing is not complete when the fireplace is installed, it will be the responsibility of the contractor/homeowner to inform Fireplaces Unlimited, so that a rough-in inspection can be called. Fireplaces Unlimited will not call in a rough-in inspection without framing being complete. **Please note that walls around the framing and venting must stay exposed until the rough-in inspection has passed.** If walls are not exposed, holes must be cut in order for the inspector to complete his rough-in inspection, therefore Fireplaces Unlimited will not be responsible for re-finishing the walls.

2. GASLINE/GAS PRESSURE

Please have your mechanical contractor provide 7" water column in a 3/8" copper line to the fireplace as all gas appliances require low pressure gas line to run effectively. 2lb regulators may be used, but please understand that the newer style fireplaces have limited space in the controls area and installation is very difficult. Also, some of the newer style fireplaces come with a modulating control for the flame and do not like the spike in gas pressure when a 2lb regulator is in the bottom of the fireplace causing it to malfunction and not work (referred to as a "Lock-Out"). If a 2lb regulator is used an additional charge will be incurred.

3. ELECTRICAL/POWER

Most new fireplaces require 120 volt, low amperage to run electronic ignition burners, fans and battery backups. Fireplaces do not require a designated power source.

Please contact our Scheduling Department directly to schedule your fireplace rough-in installation and/or your fireplace final hook up at
(604) 424-8365 or scheduler@fpu.ca

* * *For rough-in installation please have framing and/or holes for the terminations ready* * *

* * *For final hook-up please have your gas meter and electrical (power) on* * *

AFTERCARE FOR YOUR NEW FIREPLACE

Once you have familiarized yourself with the user guide (found in your installation manual) to your fireplace, your next step is to fire-up your fireplace for the first time: Please open windows and doors and have your new fireplace run for 3-6 hours consecutively to “burn off” oils and impurities and to season the interior of the fireplace.

New fireplaces carry a 1-year manufacturer’s warranty (parts & labour) that Fireplaces Unlimited will honour. General Service & Maintenance is recommended for gas burning inserts and fireplaces once every 1-2 years, depending on how often the fireplace is used. However, many non-warranty problems (such as how to light your pilot light, cleaning the glass (foggy or cloudy), syncing or re-syncing your remote, changing batteries and/or changing light bulbs) can be solved by consulting your owner’s manual. The manufacturers’ websites usually have troubleshooting sections and owner’s manuals available for downloading. You can access the websites for our major manufacturers through our website: <http://www.fireplacesunlimited.ca>

A qualified gas technician for repairs is recommended for gas fireplaces, including fireplace accessories. Be sure to use only products approved or recommended by the manufacturer of your fireplace. Using non-approved products can have a serious effect on the safety of your fireplace.

To book a service appointment please contact

(604) 415-9330 or email service@fpu.ca

* * *Receipt of purchase & Serial Number may be required for warranty* * *

Please have the Make & Model Number of your fireplace ready when calling to book an appointment